

## Bhavana Tadiboina

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**Summary:** 8+ years of experience as a Program Manager/Project Manager/ Scrum Master and Lean Agile enthusiast driving efficiency and innovation in cross-functional teams. Demonstrated success in enhancing cybersecurity, optimizing supply chain data analysis, and facilitating lean-agile in cyber security, marketing and SAP transformation for an IT team.

### **Professional Experience:**

**Project Manager-** YourPassion1st, Chicago, IL(NGO)

Sep 2023- Current

- Mastered the integration of SAP with Salesforce for a complex agile teams within a SAFe framework, streamlining financial project management and reporting project plans, leading to 15% improvement in stakeholder satisfaction
- Engineered Agile ceremonies to demonstrate utilization SAP and Salesforce daily for real-time financial tracking and customer data management, ensuring consistent story point definitions and 100% sprint planning
- Empowered teams to self-organize MS Project in conjunction with SAP for effective scheduling and resource allocation, leading to a 20% increase in team autonomy and decision-making efficiency
- Played a pivotal role in coordinating efforts of advanced financial analysis using Tableau and Power BI, leading to a 15% improvement in integrated FreshBooks budget keeping, standard practices and solution delivery
- Acted as an Agile SME and facilitating decision-making using Lucidchart, educating 2 teams and management, thereby promoting an agile business objectives and mindset across the organization

**Project Manager-** Northeastern University, Boston, MA

Sep 2021- Sep 2023

- Directed 3 teams on cybersecurity enhancements using SIEM, WAN/LAN, and Voice/VoIP, applying lean agile principles to achieve 5x faster MTIPS security configurations
- Coached Product Manager, Owners, SDEs, QAs, and Product Managers in lean agile and scrum methodologies, resulting in a 40% boost in business management efficiency across SDLC and agile adoption model
- Orchestrated and ensured lean execution of stand-up meetings, sprint planning, release planning, PI planning and retrospectives using JIRA, Atlassian, Confluence, and Azure DevOps, leading to a 35% increase in operational efficiency
- Bridged communication gaps among cybersecurity, Product Owners/Managers, software development and QA teams by advocating for lean agile practices, enhancing project issue resolution by 25%
- Promoted the strategic use of JIRA and Azure DevOps, streamlining product and feature definition, EPIC grooming project management processes and improving strategic planning, portfolio management, delivery and analytics by 20%

**Program Manager-** Northeastern University, Boston, MA

Jun 2022 - Mar 2023

- Guided product teams in Agile/Scrum practices to evaluate agreements with 37 suppliers, narrowing the scope for quotation resulting in a \$30K streamlining the distribution network and cross-team communication and collaboration
- Partnered with product owners for effective backlog refinement and automation in Order to Cash, Procure to Pay, and WMS systems, leading to implementation of Oracle NetSuite ERP and 15% increase in sprint efficiency
- Chaired Scrum ceremonies including sprint planning and retrospectives utilizing JDA, driving a 10% increase in team velocity, demand modeling, forecasting and allocation
- Implemented Agile tools and techniques to enhance 2x Search Engine Optimization using Google Analytics and Google Tag Manager, leading to better informed decision-making about 10+ Cost Per Click (CPC) campaigns with Visio
- Collaborated with product leaders to mentor teams towards higher Scrum maturity and develop a customer portal, resulting in a 25% increase in customer engagement, improving communication skills, change management and people management

**Project Management Intern-** Dassault Systemes, Waltham, MA

Jul 2022 - Dec 2022

- Enabled transition from Excel to Smartsheets and Collabgrid with Agile methodologies through effective use of Salesforce and Smartsheets, achieving 100% on-time project delivery
- Fostered a culture of continuous improvement of Marketing Calendar leveraging Adobe Analytics and PowerBI, resulting in a 100% automation and accelerated KPI and ROI over six months
- Coordinated with clients and stakeholders to clarify requirements, end-to-end development for 15 digital and email marketing insights from Google Analytics with Python, SharePoint and Power BI, leading to a 95% client satisfaction rate
- Mentored teams in Agile concepts and principles which aligned marketing strategies across 5 teams, achieving a 30% improvement in sprint goal attainment and 10x account management
- Supervised the quality of deliverables at each sprint's end by prioritizing and executing 10+ complex marketing events data using Smartsheets and Salesforce, contributing to a 97% increase in overall marketing to sales leads turnover

**Project Manager-Scrum Master- Geico(client), Hyderabad, India**

Aug 2018-Aug 2021

- Led a UX-QA teams in implementing Auto,Motor and Bundle insurance projects, deploying across all 50 states in the US, enhancing insurance sales, premium adjustment and processing efficiency by \$5M
- Managed and streamlined the project lifecycle using Azure DevOps, resulting in a 25% reduction in time-to-market
- Integrated agile through Scrum Dashboards, for a 20% increase in sprint efficiency,bug identification and JIRA resolution
- Established Azure Repos for enhancing code collaboration and release coordination, which led to a 10% reduction in post-deployment issues and increase in client satisfaction
- Automated builds,deployment,regression and multiple environment automation testing using CI/CD Pipelines, cutting down release cycles by 35% and increasing deployment frequency by 100%
- Developed custom dashboards in Azure DevOps for real-time project monitoring, improving decision-making efficiency and stakeholder communication by 50%
- Executed comprehensive project planning and structuring using SAP PS, aligning with a budget of over \$15M and ensuring 100% compliance with financial objectives
- Allocated resources with SAP PS for a 3 year project, optimizing utilization by 25% and for an on-time delivery
- Maintained employee records,time tracking at 3 project levels and administered resource allocation using SAP HCM, and reporting to C suite leadership for decision making and customer satisfaction.
- Oversaw skill enhancement programs through SAP HCM, and initiated “Sprints with Agile” club for 100% agile adoption

**Business Development Associate- Byju's,India**

Mar 2018 - Aug 2018

- Resolved team conflicts, improving sales team and management relations, fostering 100% better workplace atmosphere
- Influenced 10+ sales associates and 30+ customer change requests, ensuring product quality for superior customer service
- Acquired extensive product and procedural knowledge, boosting client support and 3x sales efficiency each quarter
- Ideated innovative sales tactics, increasing customer acquisition by 30% and departmental sales growth by 35%
- Overhauled sales operations,5 trainings- financial tasks and performance to streamline management and 3X accuracy

**Business Operations Program Manager- Little Black Star,India**

Feb 2016 - Mar 2018

- Led overarching strategic direction and operations while managing a \$1M budget and authorizing expenditures for product development ,marketing and operation
- Facilitated employee training/onboarding with SAP-HCM for developers,testers and staff and 5+ on-going projects
- Planned and executed all logistics and event strategy for World VFX day events serving 4,300+ participants with an aggregate budget of \$500K+ resulting in 10+ new projects
- Championed and spearheaded all departmental marketing and promotion strategy, developing marketing content, create digital, hard copy collateral, social media and email campaign strategy resulting in 5x outreach
- Created weekly mailings and event content for event promotion and updates, conceptualize marketing ideas and collaborate with vendors to bring to fruition with advanced Kanban boards for interpersonal and time management

**Skills and Certification**

**Tools:** JIRA|Confluence|MS Planner|Atlassian|MS Project| Expert Excel|CI/CD| Smart Sheets|ServiceNow|SAP PS|SAP HCM|Salesforce|Azure DevOps|FreshBooks|LucidCharts|Azure DevOps|ERP|Google Analytics|Adobe Analytics|Visio

**Technologies/Programming Languages:** Power BI|Tableau|SQL| Python|Java|C++|JavaScript|HTML|CSS| VBA

**Licenses & Certifications:** PMP | CAPM | PSM-I | SAFe 5 Agilist | Lean Six Sigma Green Belt |CompTIA Security+

**Leadership Roles-Current****• Events Committee-Project Management Institute(PMI) Mass Bay at Boston, Massachusetts**

Participate in planning, manufacturing and coordinating Mass Bay Chapter 3 events-Logistics, Budgeting and Research

**• Area Director, Mentor, and Vice President of Education at District 31- Toastmasters International**

Founder: Guntur Toastmasters Club. Mentoring 5 clubs and Student Coordinator chair for Master Orator Championship a public speaking contest which involved 4 states and 5000+ students. Certified in Visionary Communication

**• Human Resource Fellow, Campaign Volunteer, and Mentor at MakeADifference (MAD), India**

Document stories of 100+ unprivileged kids and mentoring youth to gain access to education, and professional resources

**Education****Master of Science in Engineering Management/Industrial Engineering**

Northeastern University, Boston, MA

GPA-3.8

August 2023

**Bachelor of Engineering in Computer Science and Information Systems**

Jawaharlal Nehru Technological University, India

GPA-3.4

March 2018